

## CUSTOMER PRIVACY STATEMENT

### 1. General Provisions:

1.1. This Agreement on the Confidentiality of Personal Information (hereinafter referred to as the Agreement) applies to all information that Modern Glass LLC (hereinafter referred to as the "Operator") can receive about the User during the use of the Site, services, facilities, programs and products. (further - Services) and regulates the relationship between the Operator and the User during the entire period of provision of services and the User's access to the personalized services of the Site.

### 1.2 Terms and concepts.

The following basic concepts are used in this Privacy Statement:

- User - any individual who has voluntarily registered on the Site and has received a unique authorization code for using the Services of the Site.
- Personal data operator - Modern Glass LLC, a legal entity created in accordance with the Charter.
- Site - Internet resource, with the domain address <http://modernglass.ru>.
- Site Services - all services available to Users for use on the Site.
- Personal information - information that the User provides about himself when registering (creating an account), while using the Services, including, but not limited to, the User's personal data.
- Private Space - the personalized interface of the Site with a set of custom tools for using personalized Website Services.

### 2. Objectives of collecting and processing Users' personal information:

2.1. The operator collects, registers, accumulates, stores, processes, modifies, renews, uses and distributes, depersonalizes, destroys personal Users' information, including using information (automated) systems, which is necessary to provide services on the Site.

2.2. The Operator uses the User's personal information for the following purposes:

2.2.1. providing the User with effective customer support;

2.2.2. providing the User with personalized Services;

2.2.3. communication with the User, including the sending of notices, requests and information concerning the use of the Services, the provision of services, and the processing of requests and applications from the User;

2.2.4. Improvement of the quality of the Services, ease of use, development of new Services and Utilities;

2.2.5. providing information on services implemented by the Operator, responding to requests, as well as the fulfillment by the Operator of its obligations to services consumers;

2.2.6. conducting statistical and other studies based on impersonal data;

2.2.7. sending messages to the User.

2.3. The operator, by virtue of the specifics of the way information is received, does not verify the reliability of the personal information provided by the User and does not control its relevance. However, the Operator assumes that the User provides reliable and personal information on the issues offered in the registration form and maintains this information up to date. All responsibility, as well as possible consequences for providing unreliable or inconclusive personal information is borne by the User.

### 3. Conditions for processing the User's personal information and transferring it to third parties:

3.1. The operator stores and processes the personal information of Users in accordance with applicable regulations, as well as internal regulations created on their basis (name, surname, patronymic, e-mail address, gender, date of birth, postal address, home, work, mobile phones etc.).

3.2. With respect to the User's personal information, its confidentiality remains, except for cases of voluntary provision by the User of information about himself for general access to an unlimited number of persons.

3.3. The operator protects the User's personal information in accordance with the requirements for protecting such information and is responsible for using safe methods of protecting such information.

3.4. To protect the User's personal information, ensure its proper use and prevent unauthorized and / or accidental access to it, the Operator applies the necessary and sufficient technical and administrative measures. The personal information provided by the User is stored on servers with limited access located in protected premises.

3.5. The operator has the right to transfer the personal information of the User (including persons recording, organizing, accumulating, specifying, storing, extracting personal information directly carrying out special offers to the User, information on new services, processing requests and appeals, as well as carrying out the destruction of personal information ) to third parties in the following cases:

3.5.1. The user is granted permission to process his personal data in accordance with the terms of this Agreement, which is confirmed by clicking the User's check-box "I give consent to the processing of my personal data" when filling out forms with personal information on the Site;

3.5.2. transfer is necessary as part of the User's use of a certain Site Service;

3.5.3. the transfer of personal information is provided by the legislation of the Russian Federation within the framework of the procedure established by law;

3.6. When processing personal data of Users, the Operator is guided by the July 27, 2006 No. 152-FZ «About Personal Data»

4. The order of the User modifies personal information:

4.1. The user can at any time change (update, supplement) the personal information or part of it, as well as the privacy settings, using the function of editing personal information in the personal section of his private space.

4.2. The user has the right at any time to demand the removal of personal information provided by him, by contacting the Customer Support Service of the Operator at the address: [order@modernglass.ru](mailto:order@modernglass.ru).

4.3. The user has the right at any time to refuse to receive newsletters by clicking the appropriate link at the bottom of the letter.

5. Agreement confirmation:

5.1. The User has the right to refuse to confirm this Agreement, if any of its terms are unacceptable for the User.

5.2. The User confirms that his acceptance of the Agreement (by clicking the "I Accept the User Agreement" button) means the User's full consent with all its terms and conditions without exception. In particular, the User, accepting this Agreement, gives his consent to the Operator to receive information about special offers, new services via telecommunication networks and postal services (including but not limited to: SMS-mailing, e-mailing, etc.) and processing their personal data by collecting, registering, storing, storing, adapting, modifying, updating, using and distributing, depersonalizing, destroying personal data, incl. for the transfer (access) of personal data to any third parties without obtaining additional consent and without prior notice of such transfer (access) for the purposes specified in this Agreement, carried out using automation facilities, including information and telecommunications networks, or without use of such facilities for the purpose of processing requests and claims from the user, providing information about services implemented by the Operator.

5.3. The specified consent of the User to the terms of the Agreement, including the procedure for processing personal information, is valid for 5 years with automatic prolongation for the same period (the number of prolongations is not limited), if it was not withdrawn.

5.4. It is not allowed to process the user's personal data without his consent, except as provided by law, and only in the interests of national security, economic welfare and human rights.

6. Amendment of the Confidentiality Agreement:

6.1. The Operator has the right to amend this Privacy Statement. When making changes to the current version, the date of the last update is indicated. The new version of the Agreement comes into force from the moment of its posting on the Site, unless otherwise provided for in the new edition of the Agreement. The current version is always on this page.

7. Feedback. Questions and suggestions:

7.1. In the event that the User has any complaints or suggestions during the term of this Agreement, he can apply to the Operator with a written application to e-mail: [order@modernglass.ru](mailto:order@modernglass.ru).